



County of San Bernardino



Ensen Mason CPA, CFA • Auditor-Controller/Treasurer/Tax Collector

NEWS RELEASE – For Immediate Release

March 18, 2020

ATC OFFICE TO BE CLOSED TO THE PUBLIC

San Bernardino, CA — San Bernardino County Auditor-Controller/Treasurer/Tax Collector (ATC) Ensen Mason today announced that his office will be closed to the public beginning Monday, March 23, 2020, until further notice. Mason took this unprecedented action out of concern for the health and safety of his employees and the general public. Payments will be accepted at the office, located at 268 Hospitality Lane, San Bernardino until 5 PM on Friday March 20, 2020.

“This is a particularly difficult time for us to close to the public as the property tax installment deadline is coming up on April 10,” noted Mason. “The health and safety of my employees and the general public is my first concern and requires me to take this drastic action. Please send your payment by electronic means or by mail by the April 10 deadline as state law does not allow me to extend the time for payment.”

ATC encourages everyone to use other payment methods, such as online eCheck and credit card payments, telephone eCheck and credit card payments, or mail in your payment. As a reminder, there is no cost for eCheck payments. For online credit card transactions, our card payment processor charges a 2.29% service fee.

In addition, you can use our website to look up taxes due, request a duplicate bill, or look up payment history. Please visit www.MyTaxCollector.com for more information on all payment options, including how to [avoid penalties by understanding postmarks](#).

You may also call us at (909) 387-8308 or visit our website www.MyTaxCollector.com, for additional information.

We recognize this is a challenging time, and we remain deeply committed to the safety of the public and our employees. We will continue to monitor developments and inform you when we are open to the public again.

For the latest, accurate information about the coronavirus, please visit the Centers for Disease Control and Prevention at <https://www.cdc.gov/coronavirus/2019-ncov/community/index.html>.

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